



Client Story: From Incarceration to Independence: CELSIR's Journey with Alison's Free LMS



### **Overview**

**Company Name: CELSIR** 

**Industry:** Non-profit/Social Services

Number of Employees: 10-50 Employees

**Organisation Type:** Small to Medium Enterprises

**Location:** Nigeria

**Solution:** Alison Free LMS

#### **Key Outcomes:**

- → 72 learning journeys begun
- Empowered re-integration with enhanced skills and increased confidence & self worth.





## **Background**

**CELSIR (Centre for Legal Support and Inmate Rehabilitation)** is a Nigerian non-profit committed to facilitating the successful reintegration of justice-impacted individuals, particularly women, back into society. CELSIR addresses challenges related to stigma, employability, psychological well-being, and societal reintegration through holistic rehabilitation programs.

**CELSIR's Halfway Home Program** supports individuals transitioning from incarceration back into society. More than just housing, it provides emotional healing and essential life skills through compulsory Alison courses like **Anger Management**, **Conflict Resolution**, **and Self-Esteem**. By combining compassionate care with accessible online education, the program **empowers residents to regain confidence**, **independence**, **and employment readiness**, helping them successfully reintegrate and positively impact their communities.

Alison directly supports CELSIR's mission to empower vulnerable individuals with necessary life and career skills.



## The **Challenges**

**CELSIR beneficiaries** often struggle with reintegration due to significant psychological and socio-economic barriers, including:

- Stigma and discrimination from society due to past incarceration.
- ✓ Limited employability skills and lack of educational credentials.
- ✓ Emotional and psychological challenges such as anger management, conflict resolution, and low self-esteem.

#### One beneficiary shared their struggle:



"Before joining CELSIR, I struggled with anger issues and emotional trauma from being wrongfully accused while incarcerated. The stigma associated with being justice-impacted shattered my hopes of obtaining stable employment and housing."

- A CELSIR beneficiary

CELSIR urgently required flexible educational resources aligned with their rehabilitation goals, providing skills to address beneficiaries' complex emotional needs and employment readiness.

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### The Alison **Solution**

Recognising CELSIR's need for **flexible**, **impactful**, **and easily accessible education**, Alison provided their online learning platform featuring **5,500+ courses relevant to rehabilitation and employability**.

CELSIR has specifically utilised Alison courses in:

- ✓ Personal Development: Anger Management, Conflict Resolution, Self-Esteem
- ✓ Employability Skills: Entrepreneurship, Logistics, Customer Relations, Psychology

CELSIR integrates Alison courses within structured rehabilitation programs, significantly enhancing the emotional resilience, confidence, and practical skills of their beneficiaries.

Additionally, some courses are delivered through classroom-style sessions using projectors, facilitating group learning experiences that **enhance mutual support and community building**.



## Real Impact, Real Stories

**CELSIR's collaboration with Alison** has profoundly impacted the lives of many beneficiaries, offering critical stepping stones toward **sustainable independence**. Each resident is empowered to **reclaim their sense of self-worth and independence**. Through this approach, the program has transformed personal setbacks into powerful comebacks, equipping beneficiaries not only to re-enter society successfully but also to **thrive as confident, contributing members of their communities**.

CELSIR's Halfway Home isn't merely changing lives—it's reshaping futures, one woman at a time.



"I thoroughly enjoyed the Anger Management and Self-Esteem course on Alison. It provided practical strategies to identify triggers and manage my emotions effectively. The real-world examples made the concepts relatable and easy to apply. I feel more equipped to face challenges in the world again!"



- A CELSIR beneficiary



Another beneficiary reflected on the practical skills gained,



"I undertook some makeup courses on Alison and they were very helpful. The course taught me how to perfectly draw my eyebrows. I currently earn from my make up business and also teach other people."



- A CELSIR beneficiary

**CELSIR** continues witnessing life-changing milestones, with beneficiaries transitioning successfully to employment or entrepreneurship, **rebuilding their lives with dignity and purpose**.



"At CELSIR, we believe that rehabilitation is about restoration and second chances. We have witnessed firsthand the transformative power of education in the lives of justice-impacted individuals. We have seen women walk through the doors of our halfway home burdened by stigma and uncertainty, and leave with confidence and a renewed sense of purpose. Utilizing the Alison platform has contributed tremendously to achieving this Success. Our work is far from done, but every success affirms that reintegration is possible, with the right tools and support, anyone can rewrite their story"



- Funmi Ogunleye

Program Coordinator, Centre for Legal Support and Inmate Rehabilitation (CELSIR)

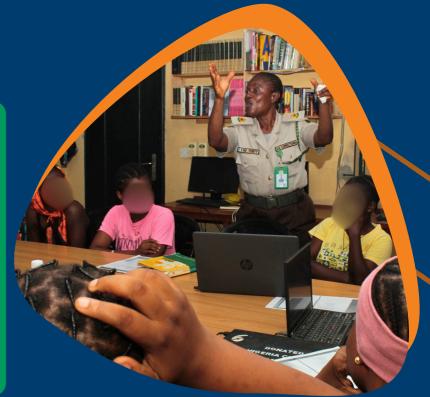


## Quantifying Success

Since beginning its journey with **Alison 34 months ago**, CELSIR has already ignited meaningful change, actively guiding individuals through **empowering education sessions**.

#### **Learner statistics:**

- ✓ They have collectively undertaken 72 purposeful learning interactions, initiating 14 course enrolments to build essential life and career skills.
- ✓ Anger Management and Conflict Resolution and Beginner's Guide to Time Management are the 2 courses having the highest completion rate.
- ✓ Percentage of beneficiaries reporting increased confidence and emotional resilience.
- ✓ The Half Way Home occupants have adapted the conflict resolution techniques to co-habit peacefully.
- ❷ Beneficiaries are able to include the acquired Skills in boosting their CVs.
- ✓ Marketing of Products made by the Half Way Home occupants enhances.





### A Vision for **Continued Growth**

**CELSIR** remains deeply committed to **enhancing its partnership with Alison**, recognising the vital role accessible education plays in **transforming the lives of justice-impacted individuals**. To sustain and amplify this impact, CELSIR has outlined strategic objectives:

- 1. Expand Course Offerings to Meet Reintegration Needs such as:
- ✓ Family Reunification strategies
- Emotional intelligence
- Reintegration
- 2. Deeper Integration of Alison's Learning Management System (LMS)
- 3. Subsidised rate for the certificates purchased by Incarcerated persons

Through focused growth initiatives, CELSIR and Alison are poised to collaboratively transform even more lives, solidifying their shared vision of creating empowered, resilient, and economically stable communities across Nigeria.



### Conclusion

CELSIR's effective utilisation of Alison demonstrates the transformative potential of accessible, targeted educational resources in rehabilitative contexts. Through providing essential life and career skills, Alison empowers CELSIR's beneficiaries, breaking cycles of stigma, poverty, and marginalisation.

CELSIR and Alison together foster sustainable futures, empowering vulnerable populations to confidently reintegrate into society as productive, independent individuals.





# Alison EMS

Together, we're building a future where education and opportunity go hand in hand.